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Engineering Intern

- ▶ Emerging professional with passion for leveraging technology and mathematics to help people.
- ▶ History of quickly grasping new technologies and explaining complex concepts in non-technical terms.
- ▶ Inspired by working with others to develop and execute ideas to achieve team goals.
- ▶ Thoughtful problem-solver able to look at tasks from different angles to determine best execution strategies.

PROGRAMMING LANGUAGES: proficient in C, C++, Java, and Verilog; limited experience in HTML, CSS, and Python.

PERSONAL ATTRIBUTES: English / Spanish bilingual, calm, creative, curious, honest, collaborative, persistent, and focused.

EDUCATION

BACHELOR OF SCIENCE IN ELECTRICAL ENGINEERING

Florida International University, Miami, FL, Expected 2023

- **Relevant Coursework:** Linear Algebra, Calculus 1-3, Differential Equations.

ENGINEERING PROJECTS

- Implemented Boolean logic circuits using breadboards and pre-programmed chips to output specific values through LEDs and 7-segment displays.
- Utilized Arduino circuits to create a sound-reactive light system: 2 components wirelessly communicated with a microphone, each in a wooden housing with a power supply and LED strip attached to a vertical metal rail.

WORK EXPERIENCE

HOST, Crafty Crab, Kendall, FL / **SERVER, Carolina Ale House**, Weston, FL 3/2022 – Present

- Support a productive and high-performing team by proactively providing a welcoming atmosphere for guests, assigning tables, taking orders, and processing payments.

CUSTOMER SERVICE REPRESENTATIVE, Everglades Holiday Park, Fort Lauderdale, FL 3/2021 – 6/2021

- Developed expert knowledge of park activities to deliver excellent guest experiences while fielding inquiries.
- Processed tour payments and legal waivers precisely per policies and best practices.
- Promoted teamwork environment by proactively helping colleagues and working collaboratively to accomplish goals.

CALL CENTER REPRESENTATIVE, New Partners Teleservices, Remote 10/2020 – 2/2021

- Followed procedures to conduct surveys or request donations on behalf of political campaigns.
- Used PuTTY and ZoiPer software to make cold calls.

IT SUPPORT TECHNICIAN, Navisaf USA, Remote 4/2019 – 10/2019

- Leveraged Spanish language skills to provide remote help-desk support to cargo transportation clients for fleet management using JIRA.
- Learned Geotab GO 9 software quickly to measure and monitor cargo and solve real-world problems.

VOLUNTEERING

Volunteer, St. Katherine Drexel, 2016: Organized activities for children and locals.

Volunteer, Hand of God (Mano de Dios), 2016: Made, packaged, and shipped meals to people experiencing homelessness; recycled plastic bags to create blankets.